

	TITLE	DISPUTE RESOLUTION POLICY		
	DESCRIPTION	The BYSC adheres to Ontario Soccer Guidelines with regards to Complaints and Dispute Resolution policies and procedures.		
	DATE ISSUED	May 1, 2017	POLICY NUMBER	BYSC-P006
	DATE EFFECTIVE	May 10, 2017	VERSION NUMBER	1.0

SECTION 1 - POLICY

PURPOSE	The BYSC believes in an open and equitable environment for all members. In the event that any member feels that he or she has suffered discrimination in any way or that the Club Policies, Rules or Code of Conduct have been broken they should follow the procedures as outlined below and in the applicable sections of Ontario Soccer Policies and Operational Procedures.
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SECTION 2 – PROCEDURE

PROCEDURE	<p>In the event that any member feels that he or she has suffered discrimination in any way or that the Club Policies, Rules or Code of Conduct have been broken they should follow the procedures below:</p> <ol style="list-style-type: none"> 1. The member should report the matter to a Club Administrator or the Executive Director or in the absence of a Club Administrator or the Executive Director then the Club President. 2. Put their complaint in writing using the Complaint Intake Form 3. The Club Management Committee will sit for any hearings that are requested. 4. The Club Management Committee will have the power to: • Warn as to future conduct • Suspend from membership • Remove from membership any person found to have broken the Club’s Polices or Codes of Conduct. <p>If the above procedure is not practical then any complainant is directed towards Ontario Soccer’s Policy 6.0 Discipline and Complaints Policy and 7.0 Appeal Policy</p> <p>http://assets.ngin.com/attachments/document/0113/3276/Ontario_Soccer_Policies_ApprovalMar.23.2017_.pdf</p>
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SECTION 3 - APPROVALS

VERSION NUMBER	EXECUTIVE DIRECTOR APPROVAL		BOARD APPROVAL		PUBLISH DATE
	Initial	Date	Initial	Date	