



## Frequently Asked Questions Indoor Recreational

### ***Is it mandatory that my child is vaccinated to participate? (NEW)***

As of November 26<sup>th</sup>, at 12:01AM it is mandatory for all organized sport participants, 12+ in Halton Region to be vaccinated to continue to participate. Therefore, as a sport provider in Burlington, we will continue to follow the mandate as set by the Medical Office of Health, Halton Health, and mandate that all Bayhawks (12+) participating in indoor soccer must show proof of full vaccination (two doses plus 14 days) or valid medical exemption. For more on this, [please click here](#).

### ***My child just turned 12, how much time do I have to complete vaccination?***

If your child has **just** turned 12, we have been informed by Halton Health that you have 12-weeks from their birthday to complete full vaccination.

### ***My son/daughter is 5-11 and has just been approved to receive the vaccine; will it be mandatory to participate?***

We will continue to follow the mandates as set by Halton Health. As of right now, this is not mandatory to participate in organized sport.

### ***What equipment does my Child need to participate?***

For the safety of all players involved and to uphold the laws of the game, all players must have shin guards and appropriate soccer shoes (can be cleats or running shoes) to participate. The club will provide a full uniform for all participants.

### ***Do all participants receive a ball?***

All participants in our U4 – U6 programs will receive a ball and are to bring it to their sessions.

### ***How do I go about collecting my child's gear (jersey, shorts, socks, ball)?***

Prior to the season start, our coaches will be provided the uniforms for their teams. The coaches will then hand out the jerseys at the first game unless otherwise agreed upon.

### ***What happens if the season is cancelled altogether?***

Unfortunately, should we cancel the season, all participants will receive a refund. Please know that we will do all we can to ensure this does not occur.

### ***Are Spectators allowed at my Child's game?***

Yes, we will allow for one spectator per game, per player. Please note that as per the City of Burlington, all spectators **must** be fully vaccinated (14 days following the second vaccination) and will be required to show proof along with ID to verify.

Reminder, social distance protocols must be adhered to and masks must be worn at all times for the

## **BURLINGTON SOCCER CLUB**

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safety of all in attendance.

### ***Will the games be at the same time and location each week?***

While we do our best to ensure consistency in the schedule, start time depends on the number of teams in the division and your registered age group. To prevent any confusion, we recommend that our members download the PowerUp Sports App to their phones to access their schedules at any time.

[For Androids – click here](#)

[For Apple – click here](#)

### ***I missed the ‘Request a Friend’ deadline, can I still send one in?***

Unfortunately, the deadline has passed, and we are unable to honor any requests at this time.

### ***What health & safety measures are in place to protect my Child?***

The health & safety of our members is top priority and therefore, we have implemented the following:

- Spectators will be kept to a 1:1 and must follow social distancing protocols
- Only spectators that are fully vaccinated (12+) will be welcome into the facility
- Masks must be worn at all times by spectators and to and from the pitch for participants (in accordance with [City of Burlington By-law](#))
- Contact tracing logs and a QR code for symptoms will be mandatory for all to enter into the domes

BSC will enforce all other health & safety requirements implemented by [Halton Health](#) and the [City of Burlington](#).

### ***My financial circumstance has changed, how can the club help?***

At Burlington Soccer we believe that every child should have the opportunity to experience and participate in the beautiful game. With this in mind, we suggest the following:

[Canadian Tire Jumpstart Charities](#)

[Kidsport Ontario](#)

[Burlington Soccer Club Financial Assistance Program](#)

[Request for a Payment Plan](#)

Should you have any further questions about this topic or need assistance, please contact our customer service team.

### ***My Child is on the ‘waitlist’, what does this mean?***

We recommend that you add yourself to the waitlist as should a child be unable to participate in the program they are registered for, we contact those on the waitlist to open the space for them. However, there is no guarantee that a space will open in the program and that your child will be moved from the waitlist. We always suggest the other programs we offer for your child to be able to participate in the sport they love (skills, camps, etc.).