BURLINGTON SOCCER CLUB
3370 South Service Road, Suite 200/201, Burlington ON L7N 3M6
905.333.0777 • www.burlingtonsoccer.com

Frequently Asked Questions

Indoor Recreational

My child is registered in the indoor winter youth programs, will these begin on time (week of January 16? (NEW)

As a result of the announcement made by the Premier on January 3rd and in conjunction with our governing body, all indoor sports programs are paused until January 26th at the earliest. We will continue to update our members via social media and email. For more on this from the Provincial government, click here. For more from Ontario Soccer, click here.

How will this pause in programs impact their leagues/days of play? (NEW)

This three-week pause will have no impact of their days of play or the length of their season. It **will impact** the start date and the holiday weekends we typically do our best to avoid. All indoor winter youth programs will begin the weekend of February 5, 2022 and schedule's will be updated to reflect sessions on Family Day, March Break and Easter.

I am no longer comfortable in having my child participate, what are the next steps? (NEW)

We recognize the situation and will implement all health & safety precautions as provided to us from both Halton Health and our Governing Body. If you would like to remove your son/daughter from the program they are registered in, we ask that you contact customerservice@burlingtonsoccer.com so we can best assist you with next steps.

Is it mandatory that my child is vaccinated to participate? (UPDATED)

As per Halton Health, it is mandatory for all 12+ to be fully vaccinated to participate in indoor sport. Therefore, as a sport provider in Burlington, we will continue to follow the mandate as set by the Medical Office of Health, Halton Health, and mandate that all Bayhawks (12+) participating in indoor soccer must show proof of full vaccination (two doses plus 14 days) or medical exemption through the use of the *Enhanced Vaccination Certificate with QR Code*. The QR code must be downloaded to your smartphone or printed for 12+ to gain entry. **No QR code, no entry.** For more on this, please click here.

Am I able to show my medical exemption note to gain entry? (NEW)

The only proof of vaccination accepted to enter the domes (12+) is the Enhanced Vaccine Certificate with QR Code. Your doctor who issued your medical exemption is required to send this to the public health unit in which they operate for Ontario Health to update your QR Code. The QR code can be downloaded to your smartphone or printed. No QR Code, no entry. Read more about that here.

I haven't yet registered for programs, am I still able to?

Yes, you are welcome to register for our indoor winter youth programs as space is still available. We have adjusted our 'late' registration deadline to January 21st, so you will receive regular pricing through to that date. To register for our programs, click here.

My child just turned 12, how much time do I have to complete vaccination?

If your child has **just** turned 12, we have been informed by Halton Health that you have 12-weeks from their birthday to complete full vaccination.

My son/daughter is 5-11 and has just been approved to receive the vaccine; will it be mandatory to participate?

We will continue to follow the mandates as set by Halton Health. As of right now, this is not mandatory to participate in organized sport.

What equipment does my Child need to participate?

For the safety of all players involved and to uphold the laws of the game, all players must have shin guards and appropriate soccer shoes (can be cleats or running shoes) to participate. The club will provide a full uniform for all participants.

Do all participants receive a ball?

All participants in our U4 – U6 programs will receive a ball and are to bring it to their sessions.

How do I go about collecting my child's gear (jersey, shorts, socks, ball)?

Prior to the season start, our coaches will be provided the uniforms for their teams. The coaches will then hand out the jerseys at the first game unless otherwise agreed upon.

Can my son/daughter wear their jewelry during games?

Wearing jewelry during soccer is strictly prohibited and covering the item with tape does not negate this rule. This is in effect for both the safety of the player wearing the jewelry and other participants.

What happens if the season is cancelled altogether?

Unfortunately, should we cancel the season, all participants will receive a refund. Please know that we will do all we can to ensure this does not occur.

Are Spectators allowed at my Child's game?

Yes, we will allow for one spectator per game, per player. Please note that as per the City of Burlington, all spectators **must** be fully vaccinated (14 days following the second vaccination) and will be required to show proof along with ID to verify.

Reminder, social distance protocols must be adhered to and masks must be worn at all times for the safety of all in attendance.

Will the games be at the same time and location each week?

While we do our best to ensure consistency in the schedule, start time depends on the number of teams in the division and your registered age group. To prevent any confusion, we recommend that our members download the PowerUp Sports App to their phones to access their schedules at any time.

For Androids – click here

For Apple – click here

I missed the 'Request a Friend' deadline, can I still send one in?

Unfortunately, the deadline has passed, and we are unable to honor any requests at this time.

What health & safety measures are in place to protect my Child?

The health & safety of our members is top priority and therefore, we have implemented the following:

- Spectators will be kept to a 1:1 and must follow social distancing protocols
- Only spectators that are fully vaccinated (12+) will be welcome into the facility
- Masks must be worn at all times by spectators and to and from the pitch for participants (in accordance with City of Burlington By-law)
- Contact tracing logs and a QR code for symptoms will be mandatory for all to enter into the domes

BSC will enforce all other health & safety requirements implemented by Halton Health and the City of Burlington.

My financial circumstance has changed, how can the club help?

At Burlington Soccer we believe that every child should have the opportunity to experience and participate in the beautiful game. With this in mind, we suggest the following:

Canadian Tire Jumpstart Charities

Kidsport Ontario

Burlington Soccer Club Financial Assistance Program

Request for a Payment Plan

Should you have any further questions about this topic or need assistance, please contact our customer service team.

My Child is on the 'waitlist', what does this mean?

We recommend that you add yourself to the waitlist as should a child be unable to participate in the program they are registered for, we contact those on the waitlist to open the space for them. However, there is no guarantee that a space will open in the program and that your child will be moved from the waitlist. We always suggest the other programs we offer for your child to be able to participate in the sport they love (skills, camps, etc.).