



## Frequently Asked Questions

### Recreational

#### ***Is it mandatory that my child, 12+ be fully vaccinated to participate in outdoor soccer?***

At present, we have not received word whether this will be a requirement for those to participate from either Halton Health or Ontario Soccer.

#### ***What equipment does my Child need to participate?***

For the safety of all players involved and to uphold the laws of the game, all players must have shin guards and appropriate soccer shoes (can be cleats or running shoes) to participate. The club will provide a jersey for all participants. Shorts and socks will be provided to those in our U4+ age groups, and our U3 division will be required to provide their own shorts and socks.

#### ***Can my son/daughter wear their jewelry during games?***

Wearing jewelry during soccer is strictly prohibited and covering the item with tape does not negate this rule. This is in effect for both the safety of the player wearing the jewelry and other participants.

#### ***Do all participants receive a ball?***

All participants in our U3 – U8 programs will receive a ball and are to bring it to their sessions. For our U9+ participants, the soccer ball's will be provided to your coaches to bring to the sessions.

#### ***How do I go about collecting my child's gear (jersey, shorts, socks, ball)?***

Prior to the season start, our coaches will be provided the uniforms for their teams. The coaches will then hand out the jerseys at the first game unless otherwise agreed upon.

#### ***What happens if the season start date is pushed back?***

As we continue to navigate through this, together, we understand that changes can occur. Should we have to start later than the proposed kick-off, we will advise our membership of any and all changes via email and social media. Our goal is to always deliver the full extent of the program and will do our best to ensure that happens.

***What happens if the season start date is pushed back and you're unable to deliver the full program?***

Should the program be adjusted due to changes in government restrictions or regulations, we will do our best to ensure full delivery. If we are unable to do so, we will provide refunds/credits for the weeks we were unable to deliver.

***What happens if the season is cancelled altogether?***

Unfortunately, should we cancel the season, all participants will receive a refund. Please know that we will do all we can to ensure this does not occur.

***Are Spectators allowed at my Child's game?***

Yes, we will allow for one spectator per game, per player. If restrictions change, we will update this rule and advise our members.

Reminder, social distance protocols must be always adhered to and enforced for the safety of all in attendance.

***Will the games be at the same time and location each week?***

While we do our best to ensure consistency in the schedule, start time and location depend on the number of teams in the division and your registered age group. To prevent any confusion, we recommend that our members download the PowerUp Sports App to their phones to access their schedules at any time.

[For Androids – click here](#)

[For Apple – click here](#)

***Are there any adjustments to the laws of the game (rules) for this outdoor season?***

At this time, we are unsure as to whether any modifications to the rule will be in place (as they were in 2021). Should we receive information from Ontario Soccer of any rule modifications we will be sure to update our website and communicate to the groups impacted.

***What happens if a game is cancelled due to inclement weather?***

Should a game be cancelled due to inclement weather, we will do our best to have a make-up game later in the season. Please note there is no guarantee that the make-up game will be held on your

## **BURLINGTON SOCCER CLUB**

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regular playing evening, but we will do our best to ensure as much consistency as possible. Any and all changes will be reflected in your schedule found on your PowerUp Sports account.

### ***I missed the 'Request a Friend' deadline, can I still send one in?***

Unfortunately, once the deadline has passed, we will be unable to honor any requests.

### ***What health & safety measures are in place to protect my Child?***

The health & safety of our members is top priority and therefore, we will implement any and all health and safety measures as advised by both Halton Health and Ontario Soccer.

### ***My financial circumstance has changed, how can the club help?***

At Burlington Soccer we believe that every child should have the opportunity to experience and participate in the beautiful game. With this in mind, we suggest the following:

[Canadian Tire Jumpstart Charities](#)

[Kidsport Ontario](#)

[Burlington Soccer Club Financial Assistance Program](#)

[Request for a Payment Plan](#)

Should you have any further questions about this topic or need assistance, please contact our customer service team.

### ***My Child is on the 'waitlist', what does this mean?***

Should this occur, we recommend that you add yourself to the waitlist as should a child be unable to participate in the program they are registered for, we contact those on the waitlist to open the space for them. However, there is no guarantee that a space will open in the program and that your child will be moved from the waitlist. We always suggest the other programs we offer for your child to be able to participate in the sport they love (skills, camps, etc.).