



3390 SOUTH SERVICE ROAD, SUITE 104, BURLINGTON ON L7N 3J5 905.333.0777 • www.burlingtonsoccer.com

FREQUENTLY ASKED QUESTIONS

INDOOR RECREATIONAL

What equipment does my child need to participate?

For the safety of all players involved and to uphold the laws of the game, all players must have shin guards and appropriate soccer shoes (can be cleats, indoor shoes or turfs, or running shoes) to participate. The club will provide a uniform to participants.

Do all participants receive a ball?

All participants in our U4 – U6 programs will receive a ball and are to bring it to their sessions.

How do I go about collecting my child's gear (jersey, shorts, socks, ball)?

Prior to the season start, our coaches will be provided the uniforms for their teams. The coaches will then handout the jerseys and all items received at the first game unless otherwise agreed upon.

I see the club offers a "Coach Uniform Pickup"; can I also attend to collect my child's gear?

Our coach uniform pick-up is only for those who are volunteer coaching with us this season and we ask that all others do not attend unless communicated to otherwise.

Can my child wear their jewelry during games?

Wearing jewelry during soccer is strictly prohibited and covering the item with tape does not negate this rule. This is in effect for both the safety of the player wearing the jewelry and also for the other participants.

Will the games be at the same time and location each week?

While we do our best to ensure consistency in the schedule, start time depends on the number of teams in the division and your registered age group. To prevent any confusion, we recommend that our members download the PowerUp Sports App to their phones to access their schedules at any time.

For Androids – click here

For Apple – click here

BURLINGTON SOCCER CLUB



3390 SOUTH SERVICE ROAD, SUITE 104, BURLINGTON ON L7N 3J5 905.333.0777 • <u>www.burlingtonsoccer.com</u>

I missed the 'Request a Friend' deadline, can I still send one in?

Unfortunately, once the deadline has passed, we are unable to honor any requests.

Am I able to request a specific coach for my child?

At this time, we do not accept any coach requests.

My financial circumstances have changed, what is available to support my child's soccer participation?

At Burlington Soccer we believe that every child should have the opportunity to experience and participate in the beautiful game. With this in mind, we suggest any of the following:

Canadian Tire Jumpstart Charities

Kidsport Ontario

Burlington Soccer Club Financial Assistance Program

Request for Payment Plan

My child is on the 'waitlist', what does this mean?

We recommend that you add yourself to the waitlist as should a child be unable to participate in the program they are registered for, we contact those on the waitlist to open the space for them. However, there is no guarantee that a space will open in the program and that your child will be moved from the waitlist. We always suggest the other programs we offer for your child to participate in the sport they love (soccer school, camp, etc.).